



S.C. Public Employee Benefit Authority’s Facebook Policy

The South Carolina Public Employee Benefit Authority is pleased to be a part of Facebook. We want to make our presence here useful. We want to provide an opportunity for interaction with you. We have put together some guidelines for you to follow while you’re on our Facebook page. Please familiarize yourself with them.

Content guidelines

We expect conversations taking place on our Facebook page to follow the normal conventions of polite discussion. You don’t need to support everything the South Carolina Public Employee Benefit Authority does or agree with our information, but we will delete comments that:

- Contain graphic references, inappropriate references, vulgar language, and personal attacks of any kind, or offensive terms that target specific ethnic or racial groups.
- Mention far-off topics (unrelated to South Carolina Public Employee Benefit Authority business, benefits or other topics).
- Make unsupported accusations – or make any abusive comments that, in our opinion, are harmful to anyone or any organization.
- Advertise and/or promote a commercial product or service, or any entity or individual.
- Encourage any illegal, violent, or other activity that could compromise public safety.
- Are multiple off-topic posts or repetitive posts that are copied and pasted.
- Are political endorsements.
- Are deemed to be spam.

Due to HIPAA and privacy considerations, comments or posts regarding personal health, benefits, or claims issues, or containing personal health information, will not be allowed. The South Carolina Public Employee Benefit Authority is unable to discuss or answer personal health, benefits, or claims issues and will remove any content that violates this policy.

Additional guidelines

You participate at your own risk. The South Carolina Public Employee Benefit Authority is not responsible for your comments, username, photos, and/or any information you provide. Comments and opinions expressed by fans of this page are theirs alone and don’t reflect the opinion of the South Carolina Public Employee Benefit Authority, its Board of Directors or its employees. Information is made available to you for your independent use and is not intended to provide you with benefits, insurance, retirement or investment advice. We cannot and do not guarantee its applicability or accuracy with regard to your individual circumstances.

The South Carolina Public Employee Benefit Authority assumes no liability for damages incurred directly or indirectly as a result of errors, omissions or discrepancies. Moreover, the South Carolina Public Employee Benefit Authority is not responsible for any content and does not endorse any website or advertisement that is linked to or from this page.

This is for information distribution and discussion purposes only. The information contained in this page does not amend or overrule any applicable statute or administrative rule, or any decision rendered by or rule put in place by the South Carolina Public Employee Benefit Authority, its Board of Directors, its staff, or the South Carolina General Assembly.

The South Carolina Public Employee Benefit Authority is not responsible for any online information about the South Carolina Public Employee Benefit Authority, its programs, benefits, representatives, vendors, customers, etc., that is not posted by an authorized South Carolina Public Employee Benefit Authority representative.

We will not edit comments to remove objectionable content; we'll just delete them.

Response time for comments and removal of offensive posts

We recognize the web is a 24/7 medium, and your comments are welcome any time. However, given the need to manage our resources, responding and post-moderating comments will occur during our regular business hours of 8:30 a.m. to 5 p.m., Monday through Friday. Comments submitted after hours or on weekends will be reviewed as early as possible; in most cases, this may mean the next business day.

At times, the South Carolina Public Employee Benefit Authority may schedule posts for times other than during regular business hours. Please keep in mind that after-hours posts by the South Carolina Public Employee Benefit Authority are made through a software scheduler and staff will not be available to monitor or respond to a comment until the next business day.

If you're looking for the official sources of information, check out www.peba.sc.gov. We encourage you to use the report post link to the right of each comment if you feel that any comment violates these guidelines.

Privacy

Protect your privacy. Do not include any confidential information in any comments or discussions. The South Carolina Public Employee Benefit Authority may remove postings to its social media sites that contain personally identifiable information, but neither the South Carolina Public Employee Benefit Authority, nor its licensors or contractors are responsible for any damages caused by any postings or by delays in removing a posting. We will not answer personal benefits-related questions on this page. If you have a question related to your specific situation, we encourage you to contact a benefits consultant at 803.737.6800, 888.260.9430, or cs@peba.sc.gov.

Public information and records retention

Postings and comments from the public on South Carolina Public Employee Benefit Authority's social media sites become public records and may be posted on any of the South Carolina Public Employee Benefit Authority's websites. This information is subject to public information requests. For more information about public information requests, please review the South Carolina Freedom of Information Act (<http://www.scstatehouse.gov/code/t30c004.htm>).

The South Carolina Public Employee Benefit Authority's social media sites are subject to state records retention requirements, and will apply regardless of format (such as photos, audio, or video). The South Carolina Public Employee Benefit Authority will put forth reasonable efforts to archive copies of social

media content in order to meet state records retention obligations.

Terms of service

The South Carolina Public Employee Benefit Authority's social media sites are third-party sites and have terms of service and policies that are not governed by the South Carolina Public Employee Benefit Authority or the state of South Carolina. Facebook is not an official South Carolina Public Employee Benefit Authority website and the Facebook terms of service and policies apply.

Accessibility

To accommodate any South Carolina Public Employee Benefit Authority users with disabilities, we recommend the Facebook mobile site (<http://m.facebook.com/>) as an accessible alternative to the original Facebook website.

The South Carolina Public Employee Benefit Authority's Facebook Policy is in accordance with the South Carolina Public Employee Benefit Authority's Social Media Policy, and is subject to amendment or modification at any time.